

RTS Access Ridership and Facility Evaluation

*Presented by:
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In the bottom right corner of the slide, there are two decorative, light blue curved lines that sweep upwards and to the right, creating a sense of motion and modern design.

RTS Access Profile

Created in 1985, provides complementary paratransit service within Monroe County in accordance with the Americans with Disabilities Act (ADA) to eligible customers.

Located on approximately 3.2 acres on Trabold Rd. in the Town of Gates (only 2.1 acres of usable space).

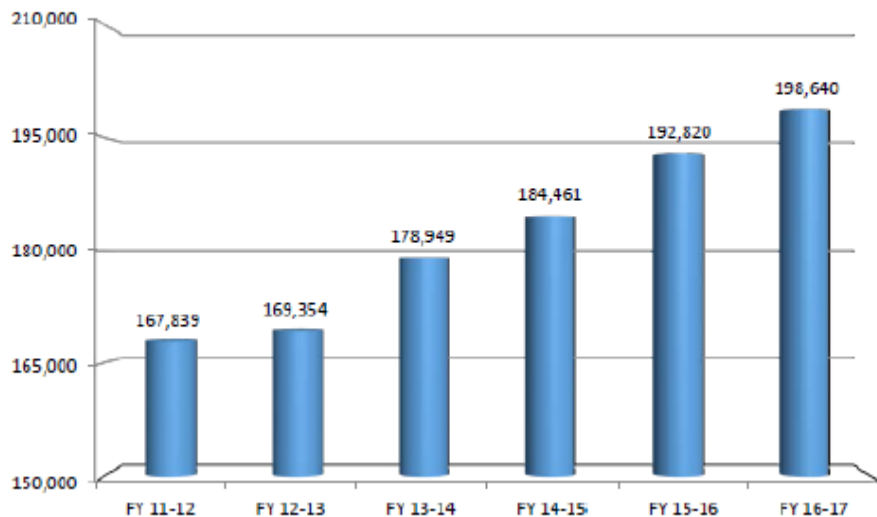
- *Vehicle Storage – relative to current configuration approximately 60% of the fleet can be housed in the current enclosure*
 - *The remaining buses must be stored in the yard further limiting space for employee parking*
 - *In 2014, 7 additional schedulers were added to the current site. Office space is at a premium with no dedicated meeting room, break room nor reception area.*
 - *No space for the ADA coordinator to accommodate functional assessments*
- **Ridership growth by 3.44% annually over the past 5 years**
 - *Growth from 169k customers in 2012/13 to nearly 199k in 2016/17*
- **Equipment Increases (Revenue Vehicles)**
 - *In the same time frame, equipment has grown from 42 to 55 revenue vehicles*

Ridership Analysis

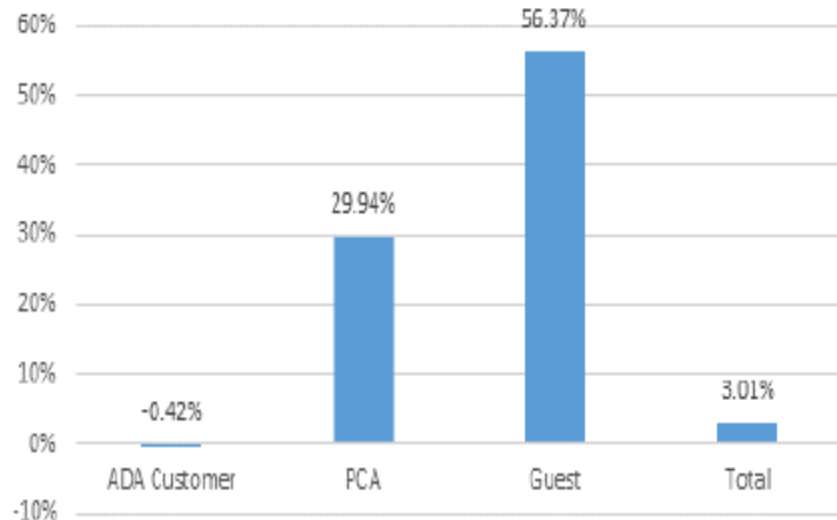
FY 17-18 ridership of 214,900 was an increase of 8% over the prior year. Ridership has grown from 167,839 in FY 11-12, an average of 4.7% increase annually.

Increases in the Personal Care Attendants and guests suggest that the ridership change is not connected to an increase in ADA eligible trips alone.

**Access
Annual Ridership**



**Change in various categories of Access ridership
FY 15-16 to FY 16-17**



Projected Growth/Needs

- A facility where vehicles are garaged and maintained will be a good investment for community mobility whatever that form of mobility may be.
- In the short term, since within the Access program the number of distinct riders has remained relatively constant our belief is that the current fleet could be anticipated to grow by 10 vehicles plus spares.
- In the long term, a facility that is adaptable, maintains those amenities to assure equitable service (e.g. ADA assessment), provides for a comfortable workspace and can accommodate potential growth



Facilities Program Results

**RTS Access Facility
Space Program Summary DRAFT**

4/1/2019

Totals Property	Trabold Rd Current Site	Immediate Need	Future Need
Total Maint & Ops Building	8616	27243	33021
Total Parking and Other Site	13524	15510	20010
Total Bus Parking	20180	25700	54790
Total Site Circulation, Staging, Service/Fuel Lanes	15150	46052	56613
Stormwater/Setbacks/Landscaping	49790	33471	43124
Unusable Green Space (Rear)	31500		
Total Space Needed	138760	147976	207558

Acres

3.17

3.40

4.77

Property Search Results

- RTS Access team identified 39 sites which met the needs of the proposed Access facility program.
- After performing a fatal flaw analysis of these sites, the team determined that 7 sites were viable for further study.
- The top seven (7) sites reviewed are as follows:
 - Site 1: 1500 Lexington Avenue
 - Site 2: 898 Buffalo Road
 - Site 3: 350 Buell Road
 - Site 4: 28 Paul Road (previously studied)
 - Site 5: 1100 Chili Ave
 - Site 6: 354 Whitney Road/415 Orchard Street
 - Site 7: 138 Joseph Avenue.